



Amanda & Mark Kelso
Crooklands Bungalow, Haywood
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www.crooklandscattery.co.uk

TERMS & CONDITIONS

- 1) A current vaccination certificate must be produced for all cats upon arrival. No cats will be accepted without an up-to-date certificate for Infectious Enteritis and Feline Influenza (Cat Flu).
- 2) Boarding fees will be charged for the day of arrival and the day of departure, as the chalet is only available to your cat on those days. If a cat is collected before the end of the period booked, fees are still payable for the whole of the booked period. This is necessary as we may have had to refuse other bookings. Delivery and collection outside normal hours must be prearranged.
- 3) A deposit of £2 per day, per cat is required within 14 days of making a booking, if not received, the booking will be cancelled, the deposit is NOT REFUNDABLE
- 4) We request that all boarding charges be paid by either cash or cheque in full on collection. Unfortunately we cannot accept credit cards.
- 5) Sorry we do not accept un-neutered male cats over 6 months of age.
- 6) If any cat boarded is found to have an infestation of fleas or worms on arrival the proprietors reserve the right to treat the cat at the owners expense
- 7) Please remove collars prior to admittance and ensure cats are transported in a secure cat basket. No responsibility will be taken for pets arriving until they are in their units.
- 8) To maximise security and the privacy for boarding guests, viewing is by appointment only.
- 9) Whilst cats boarding at "Crooklands Cattery" receive every care and attention, they are boarded entirely at the risk of the owner. Should any cat fall ill whilst being boarded the management reserve the right to call in a veterinary surgeon and act upon his advice and the expenses incurred be met by the owner of the cat.